



**Residential Support under the ID Waiver**

**Provider Training Module 5**

**Division of Development Services**  
 Department of Behavioral Health and Developmental Services  
 2013


## ID Waiver Provider Modules

- 1 = Overview of the ID and DS Waivers
- 2 = Becoming an ID Waiver Provider
- 3 = Supporting People in the ID and DS Waivers
- 4 = Introduction to Planning
- 5 = Residential Services
- 6 = PA, Respite and Companion (Agency-Directed)
- 7 = Employment and other Day Services
- 8 = Crisis Stabilization – ID Waiver
- 9 = Assistive Technology, Environmental Modifications and Transition Services
- 10 = Skilled Nursing
- 11 = Personal Emergency Response System
- 12 = Consumer Directed Services and Services Facilitation
- 13 = Therapeutic Consultation
- 14 = Service Authorization and Reimbursement
- 15 = Monitoring and Oversight

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**Review before proceeding**

Overview of the Intellectual Disability and Day Support Waivers	Provider Training Module 1
Becoming an ID Waiver Provider	Provider Training Module 2
Supporting People in the Intellectual Disability and Day Support Waivers	Provider Training Module 3
Introduction to Planning in Virginia's Intellectual Disability and Day Support Waivers	Provider Training Module 4



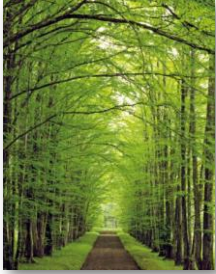
**STOP**

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## Common Acronyms

- DSP = Direct Support Professional
- PCP = Person-centered Practices
- ID = Intellectual Disability
- SC = Support Coordinator
- PDS = Provider Development Services

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## Service Descriptions

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**Residential supports** enable the individual

- to improve or maintain his or her health,
- live at home and use the community,
- improve abilities and acquire new skills,
- be safe in the community.

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### Residential Support

Primarily provided in

- one's own apartment
- one's family home
- a provider's home
- a group home.

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### Residential Support (cont'd)

#### Two Primary Types

✓ Congregate Residential Support

Sponsored Residential Homes

Group Homes

✓ In-Home Residential Support

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## Residential Support (cont'd)

Emphasizes a *person-centered* approach

- Room, board & general supervision not Medicaid billable
- Not routinely **reimbursed** for continuous 24-hour period

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## Residential Support (cont'd)

Congregate and In-home

### Office of Licensing

Must review and approve that provider is licensed for services as delivered

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## Residential Support (cont'd)

Congregate or In-home

### Distinction based on:

- Service setting
- Staff ratio
- Primary *or* supplemental to existing supports

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## Residential Support (cont'd)

Congregate

- Includes primary care
- Up to eight individuals
- 24-hour supervision
- Ratio based on Plans for Supports

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## Residential Support (cont'd)

### In-Home

#### Delivered primarily

- 1:1
- face-to-face
- in private residence
- can be in ALF or DSS FC

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## Residential Support (cont'd)

### In-Home

- Supports that are **supplemental** to the primary care provider  
**or**
- To an individual not in need of primary care provider  
**and**
- Not provided by **paid staff** over a continuous 24-hour period

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## Allowable Support Activities



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## Allowable Support Activities

### Focus on

- a healthy life,
- increased choice and control,
- positive relationships, and
- community participation.

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## Allowable Support Activities

### Three Primary Types

Supports

Skill-building

Safety Supports

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## Allowable Support Activities

### Includes

- Help with personal needs
- Maintaining a home of one's choice
- Involvement in the community
- Building positive relationships
- Teaching new skills
- Ensuring health and safety.

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## Allowable Support Activities

### Overnight safety supports allowed

- Justified at least quarterly
- Modified when used below the approved amount over a 60 day period

Safety Supports Checklist & Sample

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## Allowable Support Activities



### Nurse delegation

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## Nurse delegation



RN (or one licensed to practice medicine):

- Determines tasks to be delegated
- Assesses skill levels
- Trains specifically for each individual, per procedure
- Supervises performance of task
- Determines frequency of supervision

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## Nurse delegation

- Certain medically-oriented supports/therapies may be provided **IF** staff receive:
  - initial training in the procedure AND
  - on-going monitoring

from a RN who deems DSPs capable of performing the task

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## Allowable Support Activities

### Nurse delegation

New 2013

Medication administration via  
Percutaneous Gastronomy Tube  
(G-Tube)

<http://www.dbhds.virginia.gov/OL-default.htm>



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## Residential Support



Documentation

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## Documentation

### Service Providers

✗ **May not** be parents of individuals under 18 **or** the individual's spouse



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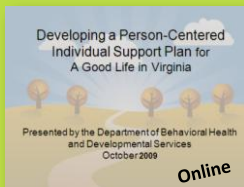
## Documentation

✓ Can be other family members living under the same roof IF documentation shows no other provider available

Must have **same qualifications** as other agency staff

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Review the five PC ISP Modules on the DBHDS Website before participating in an individual's planning meeting.



<http://www.dbhds.virginia.gov/ODS-PersonCenteredPractices.htm>

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## Units & Limitations



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## Units & Limitations

### Periodic Supports

- Additional hours of support over and above regularly scheduled hours
- Completed initially and as needed

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## Units & Limitations

### Periodic Supports

- To accommodate semi-predictable events that cancel planned services or activities (such as illness, inclement weather, closing of a day program, etc.)
- Not used to increase the plan for special events.

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## Units & Limitations

### Periodic Support Hours (cont'd)

- PFS must include an outcome and support activities to be provided during additional hours
- Computed through form: Determining Periodic Support Hours

Cannot bill for PS hours unless used/documented

Determining Periodic Support Hours

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## Units & Limitations

### Periodic Support Hours (cont'd)

- Documentation of hours used:
  - Date PS hours used
  - Reason for use
  - Supports provided
  - Number of PS hours provided

Periodic Support Checklist & Sample

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## Units & Limitations

### In-Home Reimbursement

- Hourly billing (No Average Daily Amount)
- Can bill a scheduled day if services are discontinued by the individual

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## Units & Limitations

### In-Home

“Parallel or Interactive” supports

Support Activity designed for two individuals who's needs necessitate simultaneous supports.

Exception to 1:1

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## Units & Limitations

### Congregate Reimbursement

#### Average Daily Amount (ADA)

Reimbursed by an Average Daily Amount (ADA) which is the...

**hours per week X 4.3 ÷ 30.**

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## Units & Limitations

### Congregate Reimbursement

#### Average Daily Amount (ADA)

- Determined by PFS schedule
- Only includes allowable support activities
- Daily documentation of service required

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## Units & Limitations

### Congregate Reimbursement

#### Average Daily Amount (ADA)

- Reimbursed when any portion of PFS is provided
- When hours provided are consistently less than scheduled over a 90-day period, PFS/ISAR **MUST** be amended
- Reimbursed at no more than 30 days a month

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## Units & Limitations

### Congregate Reimbursement

#### Average Daily Amount (ADA)

##### Overnight Safety Supports

- Are added into the ADA
- Are documented per occurrence
- Are justified every 90 days
- Are adjusted every 90 days when used at a decreased amount

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## Units & Limitations

### Congregate Reimbursement

#### Periodic Support Hours

- Are added to total number of the ADA hours when used

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Continue to modules...

Service Authorization and  
Reimbursement

Provider Training  
Module 14

Monitoring and Oversight

Provider Training  
Module 15

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